



Dear

We require you to complete health examination(s) to ensure that you meet the health requirement for your Work and Holiday (subclass 462) visa application.

Application status

Work and Holiday (subclass 462)

**Health examinations
required**

Application summary

Client name

Client date of birth

Date of application

Application ID

HAP ID

Transaction reference number

Travel document ID

Issuing country

Timeframe for response

You must respond to this request within 28 days after you are taken to have received this letter.

As this letter was sent to you by email, you are taken to have received it at the end of the day it was transmitted.

If you do not reply within the timeframe specified above, your application may be decided without the Department taking any further action to obtain the requested information. If you are unable to undergo the health examinations within this time you should notify the Department by attaching details through your ImmiAccount.

ImmiAccount

If you have lodged a paper application, you might be able to import it into your ImmiAccount.

To create a new ImmiAccount or to log into your existing ImmiAccount visit our website immi.homeaffairs.gov.au/help-support/applying-online-or-on-paper/online

You will need to enter your application ID, date of birth and an identity document number (ImmiCard, passport or Titre de Voyage number) to import your application.

ImmiAccount enables you to access our online services to:

- attach additional documents
- view correspondence
- update your details
- view the current status of the application.

Health Examinations List

You are required to undergo the following health examination(s) to ensure that you meet the health requirement.

- Medical Examination
- Chest X-ray Examination

You need to provide this letter to the clinic where you go to complete your Australian immigration health examinations.

Additional health examinations may be required based on the results of your initial health examinations. In some cases our eMedical system will generate additional examinations in order to streamline the health process where possible.

If a health examination is listed as 'Completed' this means that there is an existing examination that can be re-used for this visa application. You will not be asked to complete this examination again unless a repeat examination is required because your medical circumstances have changed or the examination has since expired. More information about when we allow you to use examinations again is available on our website immi.homeaffairs.gov.au/help-support/meeting-our-requirements/health/arrange-your-health-examinations

If you have additional examinations that can be used again, contact us through ImmiAccount before you attend your appointment.

If you have not yet completed the required health examinations: Make arrangements to undergo these examinations as soon as possible as outlined above so that your health results can be assessed and processing can continue.

If you believe you have already completed the required health examinations at an eMedical clinic: Follow the instructions available on our website immi.homeaffairs.gov.au/help-support/meeting-our-requirements/health/after-your-health-examinations to check that the clinic has submitted your health results and follow up with them immediately if necessary.

Use **HAP ID** mentioned in the application summary to book an appointment to undergo your health examinations. The information provided below will explain how to find a clinic, how to book an appointment and what you need to take to your appointment.

Arranging your health examinations outside Australia

Required health examinations are conducted by panel physicians (qualified doctors and radiologists nominated by the Department). More information is available on our website

immi.homeaffairs.gov.au/help-support/meeting-our-requirements/health/arrange-your-health-examinations

Panel physicians in your country may have access to process your health examinations using a secure online system called eMedical. To find out which panel clinics in your country offer online processing look for the eMedical logo [] on the list of the approved immigration panel physicians available on our website immi.homeaffairs.gov.au/help-support/meeting-our-requirements/health/arrange-your-health-examinations

Arranging your health examinations in Australia

Required health examinations in Australia are conducted by an approved migration medical services provider. This provider is currently Bupa Medical Visa Services. You can arrange an appointment with the online booking tool available on their website www.bupamvs.com.au

What you need to do before making an appointment

Before booking your appointment, you will need to complete the following steps:

1. Login in to your *ImmiAccount* available at www.homeaffairs.gov.au/immiaccount
2. Click on the View health assessment link on the left side panel from within your visa application.
3. Click on the Organise your Health Examinations link on the right side panel under Examinations required.
4. Consent to using the eMedical system and record your medical history where required.

Medical history information is only requested where you are required to undertake a medical examination (501) as part of your immigration health examinations. This information must be provided before your immigration health examinations start, as the panel physician will take this information into account when conducting your medical examination.

5. Print out your eMedical referral letter. This letter also contains your HAP ID.

What do I need to bring to my health examination

Bring the following to your appointment:

- an eMedical referral letter or this letter or other equivalent documentation provided to you by the Department;
- a valid passport*
- your prescription spectacles or contact lenses, if applicable
- existing specialist and/or other relevant medical reports for known medical conditions
- any previous chest x-rays.

*or an agreed form of alternative documentation to confirm your identity.

If you are attending a non-eMedical enabled clinic you should download the correct paper health examinations forms from immi.homeaffairs.gov.au/help-support/meeting-our-requirements/health/arrange-your-health-examinations under '*What to bring to the appointment*'.

Polio Vaccination Certificate

Since 5 May 2014, if you have spent a period of 28 days or more in a country (or in any combination of these countries) listed under the **Endemic** and **Outbreak** categories on the Global Polio Eradication Initiative website, you must provide a copy of your polio vaccination certificate as part of the visa application process:

- if undergoing a medical examination (501), your certificate should be shown to the panel physician that you attend for your examination
- if you are only required to complete an x-ray examination (502) as part of the visa application process, you should provide your polio vaccination certificate directly to the Department as part of your application documentation.

For more information and to find the list of countries, go to our website immi.homeaffairs.gov.au/help-support/meeting-our-requirements/health/threats-to-public-health#content-index-3

Failure to provide this certificate may result in unnecessary delays to the processing of your visa application.

Your information – your privacy

Your personal information is protected by law, including the *Privacy Act 1988*. Important information about the collection, use and disclosure of your personal information, including sensitive information, is contained in our Form 1442i *Privacy Notice*.

Form 1442i is available from our website www.homeaffairs.gov.au/privacy

You should become familiar with this information before providing your personal information to us.

Withdrawing your application

You can withdraw your application at any stage during processing. If any applicant wishes to withdraw their application, they must advise the department in writing. If a combined application was made, this advice can include any number of applicants or applications but must be signed by each person aged 18 years and over.

Contacting this processing office

We prefer contact with this office concerning your application to be through ImmiAccount. If you need to contact us urgently and cannot do so through your ImmiAccount, go to our website immi.homeaffairs.gov.au/help-support/contact-us

Changes to your circumstances

You are required to tell us about any changes to your circumstances as soon as possible. These changes may affect answers to a question in your application form including your name, passport, contact details, address or family members. This obligation continues until a decision is made on your visa application, or, if you are currently outside Australia, until you have arrived in Australia and passed immigration clearance.

You are required to do this in writing and can use Form 1022 *Notification of changes in circumstances* (Section 104 of the *Migration Act 1958*) available on our website immi.homeaffairs.gov.au/help-support/departmental-forms/pdf-forms

Yours sincerely

Department of Home Affairs

Transmission Method

Sent on:

